# **Quality Policy**

Universiti Malaysia Perlis (UniMAP) is committed to managing high-quality academic programmes to produce individuals and human capital capable of meeting the needs and expectations of stakeholders.

UniMAP is determined to implement academic management in a professional, efficient, and effective manner by prioritising continuous improvement to ensure UniMAP remains competitive at the international level.

# **Quality Objectives**

UniMAP is committed to achieving the following:

# **Quality Objective 1**

Graduates obtaining a CGPA of 3.00 and above in each convocation:

- 60% for Engineering Programmes
- 60% for Engineering Technology Programmes
- 90% for Technology Programmes
- 90% for Communication and Business Programmes
- 60% for Diploma in Engineering Programmes

## **Quality Objective 2**

80% of lecturers possess a Doctor of Philosophy (Ph.D) qualification or an equivalent qualification.

## **Quality Objective 3**

Ratio of academic staff to undergraduate students:

- 1:20 for Engineering Programmes
- 1:20 for Engineering Technology Programmes
- 1:15 for Technology Programmes
- 1:25 for Business Programmes
- 1:25 for Communication Programmes (Theory)
- 1:15 for Communication Programmes (Practical)

### **Quality Objective 4**

Customer Satisfaction Level annually:

- Student Satisfaction: 80%
- Staff Satisfaction: 85%

### **Quality Objective 5**

60% of academic staff actively involved as Principal Investigators in research projects.

# For more information, please contact:

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